

To: GLOBAL MOSAIC MALAYSIA SDN BHD

REGISTRANT INFORMATION (Please print)

Name desired on Certificate: _____

Preferred name: _____

Full Address: _____

E-mail: _____

Tel (H): _____ (O): _____

Mobile: _____ Fax: _____

Job Title : _____

Company : _____

REGISTRATION INFORMATION:

Fees of RM 525.00
(inclusive of RM600 discount)

PLEASE OBSERVE:

- One form for each applicant (photostat copies are accepted)
- Full non-refundable payment with registration form.
- In order to have enough resource handouts ready, please remit payment **By 12 April 2013** to :

Global Mosaic Malaysia Sdn Bhd
MBB Account # 5147 2112 4058

Payment Method: Cheque [] Cash Deposit [] Online Transfer []

For registration enquiries, please contact : Ursula Perera
at globalmosaic.asia@gmail.com or 012-302 6515

**PLEASE PASS ALONG TO THOSE WHO
MIGHT BE INTERESTED.**

Dates :

Friday - 19 April 2013
Saturday - 20 April 2013
Sunday - 21 April 2013

9.30 am to 5.30 pm each day

- **Fees of RM 525.00 (discount already applied)**
- **Fees per pax include materials only**
- **Refreshments : On your own**
- **Break : 1 hour break each day**
- **Venue : TBA**
(depending on number of pax)

Presents

**Crisis Intervention
Stress Management**



INDIVIDUAL



GROUP CRISIS SUPPORT

*Completion of "CISM" and receipt of a certificate indicating full attendance qualify as classes in ICISF's Certificate of Specialized Training Program.



Individual Crisis Intervention and Peer Support & Group Crisis Intervention

This 3-day course combines ALL of the content of ICISF's Individual Crisis Intervention and Peer Support & Group Crisis Intervention courses. Completion of "Individual Crisis Intervention and Peer Support" & "Group Crisis Intervention" and receipt of a certificate indicating full attendance (27 Contact Hours) qualify as two CORE classes in ICISF's [Certificate of Specialized Training Program](#).

Group Crisis Intervention

Designed to present the core elements of a comprehensive, systematic and multi-component crisis intervention curriculum, the Group Crisis Intervention course will prepare participants to understand a wide range of crisis intervention services. Fundamentals of Critical Incident Stress Management (CISM) will be outlined and participants will leave with the knowledge and tools to provide several group crisis interventions, specifically demobilizations, defusings, and the Critical Incident Stress Debriefing (CISD). The need for appropriate follow-up services and referrals when necessary will also be discussed.

Individual Crisis Intervention and Peer Support

CI is **not** psychotherapy; rather, it is a specialized acute emergency mental health intervention which requires specialized training. As physical first aid is to surgery, crisis intervention is to psychotherapy. Thus, CI is sometimes called "emotional first aid". This program is designed to teach participants the fundamentals of, and specific protocol for individual crisis intervention.

Program Highlights

- Relevant recommendations for practice
- Incident assessment
- Strategic intervention planning
- "Resistance, resilience, recovery" continuum
- Large Group & Small Group crisis interventions
- Adverse outcome associated with crisis intervention
- Reducing risks
- Critical Incident Stress Debriefing (CISD)
- Psychological crisis and psychological crisis intervention
- Critical incident stress management
- Evidence-based practice
- Basic crisis communication techniques
- Common psychological and behavioral crisis reactions
- Putative and empirically-derived mechanisms
- SAFER-Revised model
- Suicide intervention
- Risks of iatrogenic "harm"



*These courses are certified by the (ICISF)
International Critical Incident Stress Foundation



SPEAKER PROFILE

Evelyn Biles

BS, BA, MAOL,
MAHSC, D. Min.



Dr. Evelyn Biles is a frequently sought out teacher, counselor, and mentor of multiple individuals, groups, and organizations. She possesses a unique combination of intellectual acumen, extensive training, practical experience, and clear insight in the areas of conflict management, leadership development, and counseling dynamics. She has certifications in multiple skills including the MBTI, Human Behavior Consulting, Blackboard design, and CISM and is an Approved Trainer for The International Critical Incident Stress Foundation. She is also member in the AACC, The Alban Institute, Arbinger Institute, the APA, the ICISF, and the NACC.

Global Mosaic Malaysia works with leading organizations to provide consultancy services to corporate, educational, and social sectors. We are passionate about what we do, helping clients to improve and innovate their practices to become leaders in their own fields.

Global Mosaic Malaysia
Equipping Leaders for the Future

Global Mosaic Malaysia Sdn Bhd (160693-K)

Bukit Utama 1, 3 Changkat Bukit Utama, PJU6,
Bandar Utama, 47800 Petaling Jaya, Selangor

Email: globalmosaic.asia@gmail.com
Website: <http://www.globalmosaicasia.net>

Global Mosaic Malaysia Sdn Bhd

is registered with

Pembangunan Sumber Manusia Bhd (HRDF)